



The agenda is subject to change without notice. All times listed are in Mountain Time

SUNDAY, SEPTEMBER 27

7:30 AM – 6:30 PM

Registration and Event Information Desk

The NAMIC Event Information Desk is the central location for getting your questions answered and picking up pre-registered attendee packets.

8:00 AM – 3:00 PM

Exhibitor Set-Up

Exhibitors are welcome to setup their booths during this time.

7:30 AM – 4:30 PM

Optional Workshop: Directors' Bootcamp

Head out to Convention early to join us for Directors' Bootcamp. Whether your board members are new to governance, new to insurance, or just need a refresher, this event is a valuable investment in your company's future. Directors' Bootcamp attendance is the first step in earning the Mutual Insurance Director (MID) certification. You can add this event to your Convention registration, or if you'd like to register your board to attend only the Directors' Bootcamp courses, click here to register them separately. Please note: this event is only open to NAMIC member primary insurance carriers.

Requires Advance Registration.

11:00 AM – 5:30 PM

Optional Activity: Cog Railway

The Pikes Peak COG Railway in Colorado Springs is nothing short of breathtaking and awe-inspiring. As the train chugs its way up to the summit of Pikes Peak, passengers are treated to an unforgettable journey through the rugged and scenic landscapes of the Rocky Mountains. As the altitude rises, and as the train reaches the summit, the panoramic views from the peak are simply astonishing. Opportunities are given to capture cherished memories with photographs.

The cost of this activity is \$219.

11:00 AM – 5:30 PM

Optional Activity: Pikes Peak Off Road

This historic sightseeing adventure is a great way to enjoy the Pikes Peak region. Our entertaining and informative cowboy guides will take you through time along the foothills of Pikes Peak, highlighting amazing scenery and some of Colorado Springs' most famous historical sights. Attractions include North Cheyenne Canyon, Helen Hunt Falls, the Short Line Railroad and its 100-year-old tunnels, Old Colorado City, Manitou Springs (Subject to time limitations), and the spectacular red rock park Garden of the Gods. In our open-air Jeeps, your photo opportunities are unobstructed. This tour is approximately 70% paved roads and 30% dirt. The Foothills & Garden of the Gods tour is a fantastic overview of the area.

The cost of this activity is \$386.

11:30 AM – 4:30 PM

Going Wild for NAMIC PAC at the Denver Zoo

Kick off NAMIC's Annual Convention with an unforgettable afternoon at the Denver Zoo, which features more than 3,000 animals across 450+ species. This Roar-ing event includes admission to the Zoo, a buffet lunch, a premium bar, an opportunity to feed the stingrays, and several special animal ambassadors meet-and-greets. Round-trip transportation to and from the Zoo will also be provided, making it easy to sit back, enjoy the experience, and connect with colleagues along the way. To RSVP or if you have any questions, please contact PAC Director Ingrid Gremillion at igremillion@namic.org

Admission is \$150 in support of NAMIC PAC

4:15 – 5:00 PM

VIP Reception

By Invitation Only

This reception will help you kick off the 131st Annual Convention with an exclusive, invitation-only VIP Reception. Join us Sunday evening prior to the Welcome Reception hosted by the NAMIC Chair where you can mix and mingle with NAMIC board members, past chairs, Convention planning committee members, and leading sponsors at this special event.

5:00 – 6:00 PM

Executive Happy Hour

By Invitation Only

6:00 – 7:30 PM

Welcome Reception Hosted by the NAMIC Chair

Enjoy a warm welcome to Denver and connect with your peers at NAMIC's opening event. If you'd like to purchase a ticket for a non-registered guest, please refer to the Edit link in your registration confirmation email.



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SUNDAY, SEPTEMBER 27 (CONTINUED)

7:30 – 10:00 PM

Keys and Cocktails with NAMIC PAC

Hosted on-site at the Gaylord Rockies Resort & Convention Center following the Welcome Reception, the evening will feature a buffet dinner, live entertainment, and two dueling, signature bar experiences: an Old-Fashioned Bar and a Margarita Bar. Talented dueling pianists will take your requests and create our soundtrack for the evening, bringing your favorite songs to life throughout the night. Come and enjoy great food, creative cocktails, and the opportunity to connect with colleagues. To RSVP or if you have any questions, please contact PAC Director Ingrid Gremillion at igremillion@namic.org

Admission is \$150 in support of NAMIC PAC.

MONDAY, SEPTEMBER 28

7:30 AM – 5:00 PM

Registration and Event Information Desk

The NAMIC Event Information Desk is the central location for getting your questions answered and picking up pre-registered attendee packets.

7:30 – 9:00 AM

Prayer Service and Breakfast

Start Convention with this optional, non-denominational worship service and continental breakfast. Enjoy fellowship and a thought-provoking address.

Optional Ticketed Event

7:30 – 9:30 AM

Attendee Breakfast

7:30 AM – 6:00 PM

Networking With Exhibitors

9:00 AM – 2:00 PM

Optional Activity: Red Rocks & Beyond Hike

Begin with a guided visit to Red Rocks Park & Amphitheatre, including time to explore the museum perched above the iconic stage. From there, enjoy a 1.2-mile easy-to-moderate hike through the surrounding red rock formations, with knowledgeable guides sharing stories of the park's geology, natural beauty, and history. Following the hike, continue through the foothills with a scenic pass along the Lariat Loop National Scenic Byway, stopping at Lookout Mountain for sweeping views of the Front Range and the Denver skyline. The experience concludes with time to explore the charming town of Golden, before returning to the hotel.

The cost of this activity is \$317.

9:30 – 11:00 AM

NAMIC Welcome and Opening Keynote With Peyton Manning

Join us for the official kickoff to NAMIC's 131st Annual Convention. First, we'll hear from Neil Alldredge, NAMIC's president and CEO.

Then, we'll welcome two-time Super Bowl-winning quarterback, five-time NFL MVP, and pro football Hall of Famer, Peyton Manning. Manning will provide insights on how to build winning cultures, navigate pressure, and perform at the highest level, on and off the field.

11:00 AM – 1:00 PM

Attendee Lunch

11:30 AM – 1:00 PM

NAMIC Certification Award Ceremony Lunch

By Invitation Only

11:30 AM – 1:00 PM

NAMIC PAC Board of Trustees Lunch

By Invitation Only

1:00 – 1:45 PM

Power Session: A Fireside Chat on Legal Issues Facing the Industry

Legal issues continue to shape the property and casualty insurance landscape. Join industry legal leaders for a fireside chat exploring emerging challenges, regulatory developments, litigation trends, and the implications for carriers in an evolving risk environment.

1:45 – 2:00 PM

Networking Break



The agenda is subject to change without notice. All times listed are in Mountain Time

MONDAY, SEPTEMBER 28 (CONTINUED)

2:00 – 2:45 PM

Educational Session 1 | NAMIC Peer Investment Analysis 2025-2026 Update: How Do Things Stand?

This session will explore highlights of the recent NAMIC PIPES report and other related industry investment data. The session will assess how the industry's investment performance has evolved over time and some reasons for that evolution. The presenters will also evaluate key enterprise risk characteristics for the industry. These insights can provide benchmarks for attendees to consider for their own portfolios and enterprise risk management efforts. Finally, the session will discuss selected economic indicators and capital markets data to gauge current and future trends that can impact insurance asset management.

Chris Myers

Enterprise Capital Strategist
New England Asset Management

2:00 – 2:45 PM

Educational Session 2 | AI – Practical Implementation and Successes

Artificial intelligence dominates insurance conversations, yet many carriers struggle to move beyond pilots and proofs of concept. This session cuts through the noise by focusing on where AI is delivering measurable value today and where it continues to fall short. Drawing on real-world transformation and core system modernization efforts, this session explores how insurers are embedding AI into underwriting, claims, and operational workflows. Attendees will learn how to identify high-impact use cases, avoid common implementation pitfalls, and integrate AI into environments without disrupting core operations. The session will also address a critical reality: Not every problem should be solved with AI. Understanding when traditional rules engines, structured workflows, or human judgment outperform AI is key to achieving sustainable results.

Rob Jiang

P&C GenAI Lead
PricewaterhouseCoopers LLP

Balaji Jayakumar

Director
PricewaterhouseCoopers LLP

2:00 – 2:45 PM

Educational Session 3 | Inside Washington

This session qualifies for one MID CE credit for certified Mutual Insurance Directors.

With more than two decades of experience in Washington's political circles, Jimi Grande, NAMIC's senior vice president of federal and political affairs, will provide an update on NAMIC's current advocacy efforts in the nation's capital. The session will provide an insider's look at how the realities of the new Washington — Trump 2.0, and single party control with historically narrow majorities — impact policy issues consequential to the insurance industry. He'll also discuss the upcoming midterm elections.

Jimi Grande

Senior Vice President, Federal & Political Affairs
NAMIC

2:00 – 2:45 PM

Educational Session 4 | Managing the Insurance Clock: Navigating Underwriting Cycles Over Time

This presentation will explain how insurance markets move through recurring underwriting cycles using the Insurance Clock framework. It will show how capital availability, competition, and loss events drive markets from hard conditions with strong pricing to soft markets with excess capacity and weaker discipline. The presentation will highlight why cycles persist despite industry awareness, including capital inflows, incentives for growth, and delayed loss recognition. Attendees will be presented with historical examples that will illustrate these dynamics across decades. These examples will also emphasize that different lines of business experience their own sub-cycles. Successful insurers and reinsurers manage this cycle strategically, maintaining discipline in soft markets and deploying capital when conditions harden.

Christopher McGrath

Senior Vice President
Holborn Corporation

2:45 – 3:00 PM

Networking Break



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MONDAY, SEPTEMBER 28 (CONTINUED)

3:00 – 3:45 PM

Educational Session 1 | The Mutual Factor: 2026 Insights into Mutual Company Performance and Consumer Sentiment

This session qualifies for one MID CE credit for certified Mutual Insurance Directors.

The Mutual Factor, sponsored by Aon, features key mutual insurance industry performance metrics benchmarked against stock insurers and the property/casualty insurance industry overall. The report also breaks down performance by region for mutual insurers. Join this timely session to go beyond the 2026 report as representatives from NAMIC and Aon will review highlights from the report and provide insights on what the metrics mean for NAMIC members. The session will also share takeaways from the recently conducted survey on opinions and insurance buying patterns of businesses.

Jess Arbittier

Senior Managing Director
Aon

Patrick Abbe

US Regional & Mutual Strategic Growth Leader
Aon

Enrico Leo

Senior Managing Director
Aon

Sarah Schnettler

Senior Vice President, Member Experience
NAMIC

3:00 – 3:45 PM

Educational Session 2 | Severity Trends in Casualty

Projecting loss trends in the post-COVID environment has become increasingly complex due to frequency distortions, delayed claims development from courtroom backlogs, and a sustained inflationary cycle from 2021 through 2024. At the same time, social inflation and legal system abuse continue to pressure loss costs, with only incremental tort reform achieved in select jurisdictions. This session will break down these evolving dynamics and assess their implications across key casualty lines, including commercial auto, personal auto, general liability, and umbrella/excess casualty. Attendees will gain practical insights to better evaluate severity loss trends, refine pricing assumptions, and strengthen reserve analysis in today's environment.

Peter Magliaro

Executive Vice President, Head of Actuarial Services
BMS Re US

3:00 – 3:45 PM

Educational Session 3 | Trends in Underwriting and Claims Fraud

Insurance fraud is evolving rapidly, driven by emerging technologies, organized crime, and increasingly sophisticated schemes across the policy lifecycle. This session explores today's most significant fraud trends — from staged losses and underwriting fraud to deepfakes, synthetic identities, and AI-generated documents — while examining their impact on insurers and policyholders. Through data-driven insights, real-world examples, and expert perspectives, attendees will discover how advanced analytics, aerial imagery, artificial intelligence, and modern fraud detection strategies are helping insurers identify suspicious activity earlier, strengthen investigations, and improve underwriting and claims outcomes.

Joe Stephenson

Vice President, Innovation & Technology
Lemieux & Associates

Glenn Frankel

Senior Vice President & Head of North America Claims
Gen Re

Stephen Lust

Senior Underwriting Specialist
Ohio Mutual Insurance Group

3:00 – 3:45 PM

Educational Session 4 | Where AI Can't Compete

Artificial intelligence is rapidly transforming the way organizations analyze information, make predictions, and streamline complex workflows. As powerful as these tools are, they also raise an important question: Where does technology stop and human judgment begin? In many of the most important moments at work, navigating uncertainty, making ethical decisions, communicating difficult information, or building trust with clients and colleagues, the capabilities that matter most remain deeply human. This session explores the critical skills that technology cannot replicate: sound judgment, emotional intelligence, ethical reasoning, and the ability to navigate complex human dynamics. Drawing from behavioral science, leadership development, and real-world facilitation experience with professionals in high-stakes industries, participants will explore how these human capabilities complement AI rather than compete with it. Attendees will leave with practical frameworks for strengthening the skills that remain essential in an increasingly automated world.

Kendra Davies

Master Coach
Stellar Life Coaching

3:45 – 4:00 PM

Networking Break



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MONDAY, SEPTEMBER 28 (CONTINUED)

4:00 – 4:45 PM

Educational Session 1 | Succession Planning

This session qualifies for one MID CE credit for certified Mutual Insurance Directors.

Succession planning today must move beyond the CEO to protect mission-critical roles in an era of rapid workforce change. This session will equip mutual insurance leaders with proactive frameworks to modernize their approach, addressing generational shifts and new capability demands. By focusing on both emergency succession and long-term talent development, participants will learn to identify future-ready skills and build deeper leadership benches. Attendees will leave with practical, ready-to-use resources to create resilient systems that balance continuity with adaptability, ensuring their organization remains prepared for both planned and unexpected transitions.

Debra Thompson

President
Strategy Solutions, Inc.

Jacqui Catrabone

Chief Operating Officer
Strategy Solutions, Inc.

4:00 – 4:45 PM

Educational Session 2 | Surplus Notes: A Strategic Lever in Insurance Capital Management

This session will explore how surplus notes support capital management in the property/casualty insurance industry. Surplus notes are hybrid securities, often treated as debt for tax purposes but as statutory surplus by insurance regulators and substantially equity by AM Best, making them a valuable tool for insurers seeking to strengthen their balance sheets while maintaining operational flexibility. During the session, industry executives and issuers of surplus notes will discuss the structure, regulatory treatment, and strategic uses of surplus notes. Panelists will share their perspectives on current market trends, investor appetite, and how surplus notes compare with other forms of capital such as traditional debt or equity. Real-world case studies and transaction examples will illustrate how insurers have successfully leveraged surplus notes to meet capital requirements and fund expansion. Attendees will gain practical insights into when surplus notes are most effective, the risks and benefits involved, and how evolving regulatory and market conditions may shape future use. This session is designed for insurance professionals, investors, and advisors interested in capital strategy and regulatory finance.

Elizabeth Heck

Chairman, President & Chief Executive Officer
Greater New York Mutual Insurance Company

Rishi Marwaha

Managing Director
Marsh Re

Sean Barnes

Vice President, Finance & Administration,
Chief Financial Officer & Chief Investment Officer
United Educators Insurance

4:00 – 4:45 PM

Educational Session 3 | Parametric Insurance Has Changed: From Bespoke Product to Rapid Recovery Feature

Parametric insurance is evolving from a specialized, standalone product into a rapid recovery feature that can complement traditional insurance. This session will explore what parametric insurance was, what it is becoming, and why that evolution matters for mutual, regional, and farm bureau insurers. Using hail as a timely example, the session will examine how predefined payments and reinsurance capacity can help accelerate policyholder recovery, address growing protection gaps, give mutual insurers access an alternative source of capital, and create new capabilities without replacing traditional coverage.

Samuel Broomer

President
NormanMax Insurance Solutions

Patrick McFall

Partner
Stonybrook Capital

Dan Butzbaugh

Global Head, Parametric
Stonybrook Capital

4:00 – 4:45 PM

Educational Session 4 | Risk Management and Data Privacy Impacting 3rd and 4th Party Risks

This session will explore the evolution of data privacy risks and how third- and fourth-party exposures present different challenges to data privacy. As entities shift “risk” to third parties, what happens when those entities are compromised? Who is at fault? Who is responsible for notification? What are the implications or issues if named in a lawsuit?

Richard Savage

Senior Director, Cyber Incident Management
Tokio Marine HCC

Erin Hendrix

Director, Cyber & Tech Claims & Litigation, North America
Tokio Marine HCC

4:45 – 6:00 PM

Networking Reception

Network with vendors who specialize in serving the property/casualty insurance industry while enjoying a lively reception.



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MONDAY, SEPTEMBER 28 (CONTINUED)

5:30 – 6:30 PM

NAMIC PAC Thank You and Diamonds at Dusk Reception

This year, NAMIC PAC is combining two beloved NAMIC PAC traditions, their Thank You Reception and Diamonds & Champagne event, into one exclusive evening celebration. Celebrate the evening with sparkling cocktails, conversation, and connection, along with the chance to win a stunning 14K yellow gold diamond necklace generously donated by Jewelers Mutual. Guests may purchase tickets for \$100 each in support of NAMIC PAC. As a thank you for your support, admission to this special reception is complimentary for 2026 NAMIC PAC contributors. To RSVP or if you have any questions, please contact PAC Director Ingrid Gremillion at igremillion@namic.org

6:30 – 9:00 PM

NAMIC Leadership Reception and Dinner

By Invitation Only.

TUESDAY, SEPTEMBER 29

7:30 AM – 2:00 PM

Registration and Event Information Desk

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7:30 – 9:30 AM

Attendee Breakfast and Bagel Bar

7:30 AM – 3:45 PM

Networking with Exhibitors

9:30 – 10:30 AM

Tuesday Keynote: A Conversation With Reince Priebus and Terry McAuliffe

Join us for the Tuesday morning Main Stage session, which will include an exclusive conversation with Reince Priebus and Terry McAuliffe.

Reince Priebus

Former White House Chief of Staff
Keynote Speaker

Terry McAuliffe

Former Governor of Virginia & Former Chairman of The Democratic National Committee
Keynote Speaker

10:45 – 11:30 AM

Educational Session 1 | Catching the Signals Along the Way: Preventing Ransomware Claims

Ransomware attacks rarely begin with encryption — they start with early cybersecurity breakdowns like exposed credentials, vulnerable systems, and access sold on criminal marketplaces. In this session, Eric Hendricksen, Thomas Nance, and Sidd Gavirneni trace how a single phishing email turns into stolen credentials, how those credentials get sold on criminal marketplaces, and how that access ultimately becomes a ransomware claim. They'll dive into dark-web monitoring and threat intelligence, and highlight how AI is changing both the sophistication of phishing attacks and the defenses against them.

Attendees will leave with a clearer picture of how these attacks actually unfold — and where insurers have a chance to catch them earlier.

Eric Hendricksen

Cyber Product Lead
HSB

Sidd Gavirneni

Global Product Owner, Risk Services
HSB

Thomas Nance

Director of Intelligence Services
Darkweb IQ

10:45 – 11:30 AM

Educational Session 2 | Winning the Talent War Without Silicon Valley Pay

Mutual insurers often assume their challenge with talent is attracting people — but the real issue is developing them. In today's market, top talent chooses organizations that offer growth, modern tools, and meaningful career paths — not just compensation. This session reframes talent as a core business strategy, not an HR function. Panelists will share how leadership accountability, intentional upskilling, and partnerships — such as rotational internship programs, early-career pipelines, and industry initiatives — can transform talent into a competitive advantage.

Tom Troy

Chief Executive Officer
The Mutual Group

Greg Blythe

President & Chief Executive Officer
IMT Insurance Company

David Siebert

Chief Executive Officer
NCMIC Insurance Company

Amy Cooper

Founder & Chief Executive Officer
Rising Insurance Star Executives (RISE)



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TUESDAY, SEPTEMBER 29 (CONTINUED)

10:45 – 11:30 AM

Educational Session 3 | Encouraging Younger Generations Toward Insurance Companies

This session qualifies for one MID CE credit for certified Mutual Insurance Directors.

The insurance industry isn't losing the talent war because Gen Z doesn't want stable, meaningful careers — it's losing because younger professionals don't know what insurance actually is. This session explores how forward-thinking agents and organizations are reframing insurance as a people-first, tech-enabled, impact-driven profession by telling better stories, showing up where young talent is, and building early, visible pathways into the industry. Using real examples — like agencies recruiting through Instagram instead of career fairs, partnerships with high schools and universities, and internship programs— this session breaks down what's working now and what any agency can realistically implement to attract, train, and retain the next generation of insurance professionals.

Mindi Zissman

President
Zissman Media

10:45 – 11:30 AM

Educational Session 4 | Solutions Fastpitch

This session offers attendees the chance to hear from a range of companies presenting their latest innovations, technologies, and services designed to enhance the efficiency, performance, and growth of insurance companies. Attendees can ask questions during the session and engage with vendors one-on-one afterward.

Sean Riddle

Account Executive
Strada API, Inc.

Taylor Williamson

Chief Development Officer
Arizona Leadership Foundation

Brandon Katz

Executive Vice President, Strategy
KatRisk

11:30 AM – 1:00 PM

Attendee Lunch

11:30 AM – 1:00 PM

NAMIC PAC VIP Lunch

Join NAMIC PAC for an exclusive VIP luncheon featuring veteran political strategists and former party leaders Reince Priebus and Terry McAuliffe. Together, Priebus and McAuliffe will engage in a lively bipartisan discussion on today's political environment, examining key policy debates, legislative priorities, and political dynamics shaping Washington, D.C. They'll also share their outlook on the 2026 midterm elections, highlighting the key races to watch, the issues driving voters, and what the results could mean for the balance of power on Capitol Hill. Tickets are \$250 in support of NAMIC PAC. Benjamin Franklin Society (\$2,500) and 1752 Society (\$5,000) members receive complimentary tickets. To RSVP or if you have any questions, please contact PAC Director Ingrid Gremillion at igremillion@namic.org

12:00 - 12:45 PM

Sponsor Theater: Pragmatico | AI Customer Panel

1:00 – 1:45 PM

Educational Session 1 | Managing Secondary Perils

For many regional and mutual insurers, secondary perils such as severe convective storms, wildfire, and winter weather represent the largest source of catastrophe volatility. Managing these risks requires more than simply running catastrophe models. This session will explore how insurers can identify secondary peril hotspots, interpret model results, and apply practical mitigation strategies across underwriting, portfolio management, and reinsurance purchasing. Attendees will gain insights into how evolving analytics and new data sources can support more resilient decision-making.

Kimberly Roberts

Head of North America Peril Advisory
Marsh Re

1:00 – 1:45 PM

Educational Session 2 | Reinsurance Economics and the Mutual Insurer: From Annual Placement Decision to Enterprise Strategy

Mutual insurers operate within a delicate financial ecosystem where policyholder surplus, underwriting discipline, and risk transfer through reinsurance interact to support long-term solvency and growth. This session will give attendees insights into how reinsurance costs impact this ecosystem, as a shift in reinsurance reverberates through the entire value chain — affecting capital allocation, underwriting appetite, policyholder pricing, and even industry consolidation.

Jonathan Harris

Senior Director
Kroll Bond Rating Agency



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TUESDAY, SEPTEMBER 29 (CONTINUED)

1:00 – 1:45 PM

Educational Session 3 | Leading the Culture Behind Consistent Customer Service

This session qualifies for one MID CE credit for certified Mutual Insurance Directors.

Organizations across industries aspire to deliver excellent customer service, yet customers often experience inconsistency as they interact with different teams, processes, and partners. While individual departments may perform well, the overall experience can suffer when service approaches, priorities, and communication vary across the organization. Delivering consistent customer service requires more than well-designed processes, it requires leadership that fosters a shared culture, aligns teams around the customer experience, and creates accountability for service outcomes. This session will explore the role leaders play in shaping the culture behind consistent customer service. Participants will examine how customer friction often emerges at internal handoffs between teams or external partners, and how leadership decisions influence collaboration, ownership, and accountability across the organization. Through practical examples and a simple mapping approach, attendees will learn how leaders can identify customer pain points, uncover service breakdowns, and create the alignment needed to deliver a more consistent and effective customer experience.

Sandi Verrecchia

Chief Executive Officer
Satori Consulting Inc.

1:00 – 1:45 PM

Educational Session 4 | The Mutual's AI Playbook: Indiana Farmers Insurance on Competing Without Breaking Culture

Indiana Farmers Insurance's CEO Wes Sprinkle sits down with Santi Jaramillo of Pragmatico to talk about how a nearly 150-year-old mutual built an AI transformation that started with leadership culture and ended with associates rebuilding their own workflows. One underwriter compressed a 2-hour loss-run analysis to 5 minutes to answer an agent's question. An actuarial team got back 100+ hours they were spending writing pricing model code by hand. Every mutual CEO knows the tension: the nationals are pulling ahead with AI, but a careless rollout breaks the culture that lets you compete. IFI found a way through both.

Santi Jaramillo

CEO and Co-Founder
Pragmatico

Wes Sprinkle

President and Chief Executive Officer
Indiana Farmers Insurance

1:45 – 2:00 PM

Networking Break

2:00 – 2:45 PM

Educational Session 1 | Navigating a Soft Market

As the market cycle begins to shift towards softening, NAMIC member companies face new challenges in guiding their organizations. Successfully navigating a softening market requires diligent work to fully align core functions of an insurance company: pricing, reserving, risk selection, utilization of reinsurance, expense management, among others. All of these challenges come at a time when many organizations are also looking to grow — further fueling the challenges in competing in the marketplace. This session will aim to discuss the importance of fully aligning a cross-functional team from across an organization to structure and execute a strategic plan to navigate the current market cycle.

Paul Eaton

Head of Actuarial Consulting & Capital Optimization
Aon

Keith Sunvold

Senior Managing Director
Aon

2:00 – 2:45 PM

Educational Session 2 | Regulation of Predictive Models

This session qualifies for one MID CE credit for certified Mutual Insurance Directors.

As state regulators move from “wait and see” to active enforcement, the burden of algorithmic transparency is shifting. Insurers can no longer treat third-party models as “black boxes.” This session explores the rise of compliance by design, detailing how leading data vendors are proactively integrating bias testing, model passports, and explainability into their core products.

Howard Kunst

Chief Actuary
Cotality



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TUESDAY, SEPTEMBER 29 (CONTINUED)

2:00 – 2:45 PM

Educational Session 3 | Delivering on the Promise: How Operational Excellence Drives Policyholder Satisfaction

Property and casualty carriers of every size have an opportunity to deliver white-glove service, but only if their teams aren't buried in manual processes. This presentation explores how artificial intelligence and advanced technology tools can automate routine tasks like claims triage, document processing, and policy inquiries, freeing staff to focus on what matters most: direct, personalized customer engagement. Attendees will learn practical strategies for deploying these tools to reduce administrative burden, accelerate response times, and empower teams to build deeper policyholder relationships. The result is a high-touch service experience that sets your organization apart from the competition.

Phil Reynolds

Chief Executive Officer
DevStride

2:00 – 2:45 PM

Educational Session 4 | Risk Management Programs at Universities

Universities play a critical role in developing the next generation of insurance and risk management professionals, yet finding and cultivating future executive talent remains an ongoing challenge for the mutual industry. This session will bring together leaders from top risk management programs to explore how curricula, internship pipelines, and emerging skill sets, such as artificial intelligence literacy, are evolving to meet industry needs. Panelists will discuss what today's students care about most, how they make career decisions, and where the insurance industry is winning or losing the competition for talent. Attendees will gain practical insights on how to better engage with academic programs, strengthen recruitment strategies, and create training pathways that improve retention and long-term career development.

Jody Foltyn

Vice President, Education & Workforce Development
Ohio Insurance Institute

Timothy Fletcher

Senior Emerging Issues Analyst
Gen Re

Craig Caldwell

Dean
Lacy School Of Business, Butler University

2:00 – 5:00 PM

Optional Activity: Giddy Up, Cowboy

Step into the spirit of the American West with a memorable two-hour horseback ride through the scenic landscapes of Cherry Creek State Park. This immersive trail ride winds through thick cottonwood groves, open prairie, and swampy lowlands, with unforgettable crossings at two points along the river. Along the way, guests will experience Colorado's natural beauty from the saddle, guided by experienced wranglers who ensure a safe, relaxed, and authentic ride.

Restrictions: Max weight of 265 per person. Cannot be pregnant.

The cost of this activity is \$337.

2:45 – 3:45 PM

Afternoon Social and Exhibitor Prize Drawings

Join us during our final activity in the Exhibit Hall, an afternoon social. Attendees can enjoy snacks and learn who has won exhibitor prize drawings. Also, find out the winner of the Vacation Grand Prize drawing.

3:45 – 4:45 PM

NAMIC PAC Silent Auction Closing Reception

5:00 – 8:00 PM

Optional Activity: Brew Master for the Day

Step inside one of Denver's most unique brewery spaces for an unforgettable behind-the-scenes experience. Guests will enjoy a private guided tour of the iconic FlyteCo Tower, exploring its unique history and brewery space. Then, they'll take part in a hands-on brewing experience led by expert brewers, learning the craft from grain to glass. Over the course of 1.5 to 2 hours, guests will actively participate in the brewing process. The experience wraps up with a curated tasting, sampling fresh brews while soaking in the atmosphere of this one-of-a-kind venue.

The cost of this activity is \$148.



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WEDNESDAY, SEPTEMBER 30

7:15 – 9:00 AM

Mutual Insurance Director Certification Roundtable Breakfast

By Invitation Only

Certified Mutual Insurance Directors are invited to participate in a roundtable discussion on current issues. The NAMIC MID certification demonstrates commitment to mutual values, ongoing education, and boardroom excellence. To become certified, individuals must enroll, attend MID curriculum courses in person, and pass the certification exam with a score of 70%.

7:15 – 9:00 AM

Mutual Insurance Professional Certification Roundtable Breakfast

By Invitation Only

Certified Mutual Insurance Professionals are invited to participate in a roundtable discussion on current issues. The NAMIC MIP certification demonstrates commitment to mutuality, competency, and operational excellence in the industry. To become certified, individuals must enroll, complete the MIP self-study curriculum, attend a NAMIC in-person event, and pass the certification exam with a score of 70%.

7:15 – 9:00 AM

Property Casualty Conference Senior Executives Roundtable Breakfast

By Invitation Only

Senior executives and future leaders from NAMIC Property Casualty Conference member companies are invited to join us for a roundtable discussion on issues impacting their businesses. Attendees will have the opportunity to suggest topics and lead discussions in small groups based on company size.

7:15 AM – 2:00 PM

Registration and Event Information Desk

The NAMIC Event Information Desk is the central location for getting your questions answered and picking up pre-registered attendee packets.

9:30 – 11:00 AM

Closing Keynote With Mick Ebeling

Mick Ebeling, CEO of Not Impossible Labs, Fortune World's 50 greatest leaders honoree, 3x TIME best inventions recipient, and Muhammad Ali Humanitarian Award recipient, will take the stage to challenge how we rethink the concept of "impossible", revealing how organizations can overcome limiting mindsets and foster a culture of innovation, purpose, and impact.

11:30 AM – 4:30 PM

Locked & Loaded: NAMIC PAC Edition

Admission is \$200 in support of NAMIC PAC. Head to Kiowa Creek Sporting Club with NAMIC PAC for a sport-filled afternoon on a professionally designed sporting clays course that's perfect for all experience levels. Whether you're a seasoned shooter or have never picked up a shotgun, no prior experience is needed; just bring your competitive spirit and get ready to test your aim! Your experience includes a round of sporting clays with all needed gear and accessories, a BBQ lunch, and round-trip transportation. To RSVP or if you have any questions, please contact PAC Director Ingrid Gremillion at igremillion@namic.org

11:30 AM – 5:30 PM

Optional Activity: Mountain Tee Time Golf

Experience premier golf in Colorado at Saddle Rock Golf Course, where manicured fairways, strategically placed bunkers, and stunning mountain vistas set the stage for an exceptional round. Known for its inviting layout and outstanding conditions, Saddle Rock delivers both a fun and rewarding experience for golfers of every ability, perfect for a memorable day on the links.

The cost of this activity is \$317. Club rental is an additional \$75.

6:00 – 9:00 PM

Cleared for Takeoff: Closing Celebration at Wings Over the Rockies

Wrap up Convention in unforgettable fashion at the iconic Wings Over the Rockies Air & Space Museum – where innovation, history, and connection take flight.

Enjoy exclusive after-hours access to a remarkable collection of aircraft and aerospace exhibits, paired with exceptional food and beverage experiences, live music, and an atmosphere designed for both meaningful conversation and well-earned celebration. Whether you're networking beneath the wings of aviation legends or taking in the museum's awe-inspiring displays, this one-of-a-kind venue sets the stage for a truly memorable finale.

Join us as we close out Convention at full altitude – and set our sights on another year of momentum and success.

An RSVP is required to attend.