



SEPTEMBER 28 – OCTOBER 1, 2025

**NAMIC**  
130TH ANNUAL CONVENTION | **SAN DIEGO**

*The agenda is subject to change without notice. All times listed are in Pacific Daylight Time.*

## SATURDAY, SEPTEMBER 27, 2025

12:45 PM – 5:30 PM

### **Optional Activity: Taste the Vines**

Highland Valley is San Diego's best kept secret! Wineries in this region are small production, high attention to quality. Experience a private tasting at (2) different wineries, 4-5 wine tastings at each – all from 100% Estate grown fruit.

**12:45 p.m. Attendees Load Bus**

**1:00 p.m. Bus Departs**

**5:30 p.m. Bus Returns to Manchester Grand Hyatt**

## SUNDAY, SEPTEMBER 28, 2025

7:00 AM – 7:00 PM

### **Registration and Event Information Desk**

The NAMIC Event Information Desk is the central location for getting your questions answered and picking up pre-registered attendee packets.

8:00 AM – 3:00 PM

### **Exhibitor Set-Up**

Exhibitors are welcome to setup their booths during this time in Grand Hall and Seaport Foyer.

9:00 AM – 4:00 PM

### **Optional Workshop: Directors' Bootcamp**

*Requires Advance Registration*

Head out to Convention early to join us for Directors' Bootcamp. Whether your board members are new to governance, new to insurance, or just need a refresher, this event is a valuable investment in your company's future. Directors' Bootcamp attendance is the first step in earning the Mutual Insurance Director (MID) certification. You can add this event to your Convention registration, or if you'd like to register your board to attend only the Directors' Bootcamp courses, click here to register them separately. Please note: this event is only open to NAMIC member primary insurance carriers.

11:15 AM – 4:00 PM

### **Optional Leadership Workshop: Control Conflict! Collaborate More. React Less.**

*Requires Advance Registration*

Conflict happens. Everyone approaches conflict differently but usually in the way that makes them feel most comfortable. For some, this may be direct confrontation, but for others, it may be avoidance. As someone who deals with difficult situations every day, you're expected to assess each conflict individually while resisting the innate urge to drift into your personal comfort zone. Having the skills to resolve intense and stressful opposing opinions effectively is one of the biggest challenges in today's business world and is vital to success. This program uncovers results-focused strategies to help prevent, minimize and resolve conflict in the workplace, helping to work more collaboratively with both internal and external customers, to achieve successful outcomes and strive for enhanced relationships.

12:00 PM – 3:00 PM

### **Exhibitor Set-Up**

Exhibitors are welcome to setup their booths during this time in Harbor Foyer.

12:45 PM – 4:00 PM

### **Optional Activity: Kayak La Jolla**

La Jolla has incredible caves that kayakers from all over come to see.

**12:45 p.m. Attendees Load Bus**

**1:00 p.m. Bus Departs**

**4:00 p.m. Bus Returns to Manchester Grand Hyatt**

4:15 PM – 5:00 PM

### **VIP Reception**

*By Invitation Only*

This reception will help you kick off the 130th Annual Convention with an exclusive, invitation-only VIP Reception. Join us Sunday evening prior to the Welcome Reception hosted by the NAMIC Chair where you can mix and mingle with NAMIC board members, past chairs, Convention planning committee members, and leading sponsors at this special event.



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## SUNDAY, SEPTEMBER 28, 2025 (CONTINUED)

5:00 PM – 6:00 PM

### **Executive Happy Hour**

*By Invitation Only*

6:00 PM – 7:30 PM

### **Welcome Reception Hosted by the NAMIC Chair**

Enjoy a warm welcome to San Diego and connect with your peers at NAMIC's opening event. If you'd like to purchase a ticket for a non-registered guest, please refer to the Edit link in your registration confirmation email.

7:30 PM – 10:00 PM

### **NAMIC PAC Nautical Nights Boat Cruise**

Admission is \$225 in support of NAMIC PAC

Set sail with NAMIC PAC at the 2025 Annual Convention for a lively evening cruise on San Diego Bay. Enjoy stunning views, a live DJ, heavy hors d'oeuvres, and beverages aboard a private two-level yacht with an open-air roof deck. Transportation to and from the yacht will be provided. To RSVP or if you have any questions, please email PAC Director, Ingrid Gremillion at [igremillion@namic.org](mailto:igremillion@namic.org).

## MONDAY, SEPTEMBER 29, 2025

7:00 AM – 5:00 PM

### **Registration and Event Information Desk**

The NAMIC Event Information Desk is the central location for getting your questions answered and picking up pre-registered attendee packets.

7:30 AM – 9:00 AM

### **Prayer Service and Breakfast**

*Optional Ticketed Event*

Start Convention with this optional, non-denominational worship service and continental breakfast. Enjoy fellowship and a thought-provoking address.

7:30 AM – 9:30 AM

### **Attendee Breakfast**

*Buffets Available In: Marina Courtyard and Grand Hall*

*Additional Seating In: Harbor Terrace and Seaport Terrace*

Start your day with a fresh, energizing breakfast designed around flexibility and choice. This year, you can pick up your plate just outside the exhibit show in the Grand Hall or step into the Marina Courtyard for a breath of ocean air. With multiple seating options, from the sunny Marina Courtyard and breezy Seaport and Harbor Terraces to the cool comfort of the Grand Hall, you can set the tone for your morning however you like. Whether you're catching up with colleagues or fueling up for a day of learning, NAMIC staff will be on hand to make sure you find a place to eat.

Breakfast is available for registered attendees only.

7:30 AM – 6:00 PM

### **Networking With Exhibitors**

Filled with companies dedicated to the success of the mutual insurance industry, this is the place to find strategic solutions and new partnerships to empower your company to excel.

8:45 AM – 2:00 PM

### **Optional Activity: Up Close Safari**

Experience a safari in San Diego as you board a flat bed truck & come nose to nose with a giraffe. Enjoy a private lunch at Tiger Trails & dine mere steps from Sumatran Tigers.

**8:45 a.m. Attendees Load Bus**

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## MONDAY, SEPTEMBER 29, 2025 (CONTINUED)

9:30 AM – 11:00 AM

### **NAMIC Welcome and Opening Keynote With John Ondrasik**

Join us for the official kickoff to NAMIC's 130th Annual Convention. First, we'll hear from Neil Alldredge, NAMIC's president and CEO, who will share insights on the latest challenges and solutions in this new era of risk.

Then, we'll welcome Grammy-nominated, platinum-selling singer/songwriter John Ondrasik, better known by his stage name Five for Fighting. Ondrasik will provide insights on the creative process and innovation from someone who's lived it and done it while sharing stories and playing some of his most famous songs.

#### **John Ondrasik**

Singer & Songwriter

11:00 AM – 1:00 PM

### **Attendee Lunch**

*Buffets Available In: Marina Courtyard, Grand Hall, and Seaview*

*Additional Seating In: Harbor Terrace and Seaport Terrace*

We're elevating lunchtime this year with a setup that's all about convenience, variety, and enjoying San Diego's beautiful surroundings. Choose from multiple meal locations - Marina Courtyard, Grand Hall, or Seaview, and then take your meal to one of several inviting seating areas, indoors or outdoors. Dine al fresco in the sunshine in Marina Courtyard, Seaport Terrace, or Harbor Terrace, or cool off inside in Grand Hall or Seaview. Prefer a working lunch on the go? To-go containers are available for your convenience. Wherever you choose, NAMIC staff will be there to help you find the perfect spot to enjoy your meal.

Lunch is available for registered attendees and guests.

11:30 AM – 1:00 PM

### **NAMIC Certification Award Ceremony Lunch**

*By Invitation Only*

Newly certified attendees are invited to join us for lunch as we recognize them and their accomplishments in earning the MID and/or MIP designation during this past year. Invitees will receive their official certificate at this lunch.

11:30 AM – 1:00 PM

### **NAMIC PAC Board of Trustees Lunch**

*By Invitation Only*

1:00 PM – 1:45 PM

### **Power Session With Marci Rossell: Economic Forecast: Impact of Seismic Surprises**

Join us for an insightful presentation by Marci Rossell, one of the most-trusted names in financial reporting and economics. Rossell will deliver a U.S. economic outlook for the next 18 to 24 months. Drawing on history, theory, and her ringside seat to Wall Street, she will offer an insider's perspective on the most important economic events of our time. She will also discuss the impact of key factors such as inflation, supply chain disruptions, labor shortages, and the possibility of a recession.

#### **Marci Rossell**

Expert Economic Forecaster, Former CNBC Chief Economist & Co-host of SQUAWK BOX

1:45 PM – 2:00 PM

### **Networking Break**

2:00 PM – 2:45 PM

### **1. Next-Level Underwriting Fraud Strategies**

This dynamic session explores advanced strategies to detect, prevent, and mitigate underwriting fraud across the policy lifecycle. Learn to quantify your organization's fraud exposure, align the right cross-functional stakeholders, and deploy the correct mix of tools, data, and next-gen technologies. Whether you're building a foundational strategy or enhancing an existing program, you should walk away from this session with actionable insights tailored to your company's size, structure, and lines of business that will equip you to take underwriting fraud prevention to the next level.

#### **Kyle Guilliams**

Senior Manager

PwC



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## MONDAY, SEPTEMBER 29, 2025 (CONTINUED)

2:00 PM – 2:45 PM

### 2. Reinsurance: Making the Most of Your Meetings

Reinsurance is a critical component to a company's financial picture, offering both risk transfer and collaborative operational consulting. This session will explore best practices in negotiating for ideal protection and terms, the importance of — and how to prepare for — focused discussions during reinsurance-oriented meetings at NAMIC, and critical data elements for insurers to include in their reinsurance submissions. Join us for a practical discussion about how proactive risk management/mitigation yields improved outcomes for cedents and reinsurers, and how sharing leadership philosophies on topics such as balancing market dynamics with risk mitigation aligns priorities between parties. You'll also learn the do's and don'ts of positioning your reinsurance engagements efficiently and effectively.

#### **Benjamin Skurek**

Vice President, Senior Treaty Account Underwriter  
Gen Re

#### **Erin Duffey**

Vice President, Treaty Casualty Underwriting Manager  
Gen Re

2:00 PM – 2:45 PM

### 3. The Critical Need for Tort Reform in an Increasingly Litigious World

As excessive and nuclear verdicts become more common, the need for meaningful tort reform has never been more apparent. The American Tort Reform Association will discuss the current state of tort litigation and explore the types of reform needed, and where they are needed most.

#### **Matt Fullenbaum**

Vice President, Legislative Affairs  
American Tort Reform Association

2:00 PM – 2:45 PM

### 4. Solutions Fastpitch

This session offers attendees the chance to hear from a range of companies presenting their latest innovations, technologies, and services designed to enhance the efficiency, performance, and growth of insurance companies. Attendees can ask questions during the session and engage with vendors one-on-one afterward.

2:45 PM – 3:00 PM

### Networking Break

3:00 PM – 3:45 PM

### 1. Legal System Abuse and Reform

Join us for a panel discussion with a noted defense attorney, a successful plaintiff's attorney, NAMIC's general counsel and a recognized emerging issues leader as they share their insights on achieving efficient and equitable case outcomes. They will provide specific strategies to stop "shock verdicts" before they occur and to generate ideas for resolving cases efficiently and effectively. You will learn how carrier behavior contributes to "shock verdict" outcomes, the benefits of prompt case evaluation, and how to recognize potential blind spots to generating more effective case outcomes. You will also get an inside look at how successful plaintiff firms assess big-damage cases and what can be done to establish productive communication during case negotiations. This session will encourage audience participation and seek to establish a meaningful dialogue with audience members.

#### **Andrew Kirkner**

General Counsel  
NAMIC

#### **David Miceli**

Partner  
Milberg Coleman Bryson Phillip Grossman

#### **Timothy Fletcher**

Senior Emerging Issues Analyst  
Gen Re

#### **Clint Cox**

Owner & Partner  
Cox PLLC



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## MONDAY, SEPTEMBER 29, 2025 (CONTINUED)

3:00 PM – 3:45 PM

### 2. Future-Ready, Ethically Sound: Balancing Innovation and Regulation in Mutual Insurance

*This session qualifies for 1 MID CE credit for certified Mutual Insurance Directors.*

As mutual insurers accelerate digital transformation, they face a complex triad: driving innovation, staying compliant, and doing it all affordably. This moderated panel session unpacks how mutuals can navigate these dynamics without compromising ethics, trust, or financial discipline. Experts from The Mutual Group, alongside leaders from GuideOne Insurance, will explore emerging technologies, regulatory shifts, and strategies to make innovation both sustainable and aligned with mutual values. Join us to discover how forward-thinking yet principled tech adoption can create real value, without overextending budgets or risking compliance.

#### **Charles Chamness**

Chairman  
The Mutual Group

#### **Kenneth Cadematori**

President & CEO  
GuideOne Insurance Company

#### **Shannon Woods**

General Counsel & Chief Compliance Officer  
The Mutual Group

#### **Vineet Bansal**

Chief Information & Technology Officer  
The Mutual Group

3:00 PM – 3:45 PM

### 3. Governing the Algorithm: Practical Steps for Ethical AI Deployment in Underwriting

This session demonstrates how robust artificial intelligence governance isn't just about avoiding pitfalls; it's a strategic asset. We'll explore practical, scalable frameworks that don't require massive resources but still provide effective oversight and risk management. We'll showcase how well-governed AI in underwriting can lead to faster processing, improved outcome prediction, enhanced customer and client satisfaction, and a stronger bottom line. Through practical case studies, attendees will discover how to implement governance frameworks that foster innovation while maintaining control and compliance.

#### **Meghan Anzelc**

Global Leader, Transformation Solutions  
Aon Corporation

3:00 PM – 3:45 PM

### 4. Reframing the Narrative: Unlocking Insurance Careers for the Next Generation

This session explores how the insurance industry can attract and retain the next generation by removing traditional barriers to entry. Justin will share strategies for rebranding insurance as a purpose-driven, accessible career path, especially for those from underserved communities. Through real-world examples, internship models, and inclusive hiring practices, attendees will learn how to build pipelines that align with Gen Z values and create long-term talent sustainability in the industry.

#### **Justin Grooms**

Risk Management Consultant  
Chariot Consulting

3:45 PM – 4:00 PM

### Networking Break



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## MONDAY, SEPTEMBER 29, 2025 (CONTINUED)

4:00 PM – 4:45 PM

### 1. The Mutual Factor: 2025 Insights Into Mutual Company Performance and Consumer Sentiment

*This session qualifies for 1 MID CE credit for certified Mutual Insurance Directors.*

The Mutual Factor, sponsored by Aon, features key mutual insurance industry performance metrics benchmarked against stock insurers and the property/casualty insurance industry overall. The report also breaks down performance by region for mutual insurers. Join this timely session to go beyond the 2025 report as representatives from NAMIC and Aon review highlights and provide insights on what the metrics mean for members. The session will also share takeaways from the recently conducted survey on opinions and insurance buying patterns of businesses.

#### **Sarah Schnettler**

Senior Vice President, Member Experience  
NAMIC

#### **Enrico Leo**

Senior Managing Director  
Aon Corporation

#### **Jess Arbittier**

Senior Managing Director  
Aon Corporation

#### **Pat Abbe**

Executive Managing Director  
Aon Corporation

4:00 PM – 4:45 PM

### 2. Inside Washington

With more than two decades of experience in Washington's political circles, Jimi Grande, NAMIC's Senior Vice President of Federal and Political Affairs, will provide an update on NAMIC's current advocacy efforts in the nation's capital. The session will provide an insider's look at the realities of the new Washington - how the Trump Administration, and single party control governing with historically narrow majorities is playing out and its impact on the policy issues most consequential to the insurance industry.

#### **James Grande**

Senior Vice President, Federal & Political Affairs  
NAMIC

4:00 PM – 4:45 PM

### 3. AI Governance and Insurance: What's It All Mean Anyway?

*This session qualifies for 1 MID CE credit for certified Mutual Insurance Directors.*

Amidst the regulatory uncertainty surrounding artificial intelligence in insurance, regulators have consistently emphasized the need for insurers to implement an AI governance program. The NAIC adopted a Model Bulletin in 2023 on the use of AI in insurance. Twenty-four insurance departments have adopted the bulletin, which includes governance program expectations, so far. So, what does it all mean, and how do insurers navigate implementing AI governance? This session will arm participants with information on AI governance by walking through the current regulatory environment and requirements that exist around AI governance; and presenting insights from NAMIC member Harford Mutual on how it has established its governance framework utilizing existing guidance.

#### **Lindsey Klarkowski**

Policy Vice President, Data Science, AI & Cybersecurity  
NAMIC

#### **Geneau Thames**

Vice President, General Counsel & Corporate Secretary  
Harford Mutual Insurance Group



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## MONDAY, SEPTEMBER 29, 2025 (CONTINUED)

4:00 PM – 4:45 PM

### 4. NAMIC Peer Investment Analysis 2024-2025 Update: How Do Things Stand?

*This session qualifies for 1 MID CE credit for certified Mutual Insurance Directors.*

This session will explore highlights of the NAMIC PIPES report and other related industry investment data. We will review how insurers have positioned investment portfolios in recent periods, and how this has influenced book yields and other performance metrics. This session will also evaluate portfolio and enterprise level risk metrics across the industry, providing some benchmarks for attendees to consider. Finally, the session will review recent economic indicators and capital markets data to gauge current and future trends.

#### Chris Myers

Enterprise Capital Strategist  
New England Asset Management

4:45 PM – 6:00 PM

### Networking Reception

Network with vendors who specialize in serving the property/casualty insurance industry while enjoying a lively reception.

5:30 PM – 6:30 PM

### NAMIC PAC Thank You Reception

Stop by for a relaxed reception hosted by NAMIC PAC Chair Rick Long, where you can connect with fellow NAMIC PAC supporters as we celebrate your generous contributions in 2025.

This reception is complimentary for those who have supported NAMIC PAC in 2025. Please email Ingrid Gremillion, PAC Director, to RSVP or with any questions at [igremillion@namic.org](mailto:igremillion@namic.org).

6:30 PM – 9:00 PM

### NAMIC Leadership Reception and Dinner

*By Invitation Only*

Join us at the Leadership Reception and Dinner, hosted by NAMIC leadership. This event is invite only.

## TUESDAY, SEPTEMBER 30, 2025

7:30 AM – 9:30 AM

### Attendee Breakfast and Bagel Bar

*Buffets Available In: Marina Courtyard and Grand Hall*

*Additional Seating In: Harbor Terrace and Seaport Terrace*

Start your day with a fresh, energizing breakfast designed around flexibility and choice. This year, you can pick up your plate just outside the exhibit show in the Grand Hall or step into the Marina Courtyard for a breath of ocean air. With multiple seating options, from the sunny Marina Courtyard and breezy Seaport and Harbor Terraces to the cool comfort of the Grand Hall, you can set the tone for your morning however you like. Whether you're catching up with colleagues or fueling up for a day of learning, NAMIC staff will be on hand to make sure you find a place to eat.

Breakfast is available for registered attendees only.

7:30 AM – 2:00 PM

### Registration and Event Information Desk

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7:30 AM – 3:45 PM

### Networking with Exhibitors

9:30 AM – 10:30 AM

### Tuesday Keynote: A Conversation With Scott Jennings and Van Jones

Join us for the Tuesday morning Main Stage session, which will include an exclusive conversation with two of the most accomplished political strategists of our time – Scott Jennings and Van Jones.

#### Scott Jennings

CNN Contributor, Conservative Columnist, & Former US Presidential Advisor

#### Van Jones

CNN Host, Founder of DreamMachine.org and Author of the Van Jones Substack



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## TUESDAY, SEPTEMBER 30, 2025

10:45 AM – 11:30 AM

### 1. Emerging Technology in Claims

Emerging technologies like artificial intelligence-powered automation, drones, aerial imaging, LiDAR, and CAT modeling are reshaping what's possible in claims – but adoption remains slow. This session explores the past, present, and focuses on the future of claims innovation and asks a bold question: What is holding the industry back? In this session, we'll discuss common concerns around litigation, regulatory uncertainty, operational change, and share insights from our own innovation journey. Join us for a candid discussion on how service providers and insurers can partner to bring smarter, faster, and more scalable claims solutions to life.

#### Mark Funk

Vice President, Head of Property & Claim Solutions  
Xceedance

10:45 AM – 11:30 AM

### 2. AI and Implications It May Have on Cyber Risks and Cyber Insurance

*This session qualifies for 1 MID CE credit for certified Mutual Insurance Directors.*

Artificial intelligence is everywhere and influences our way of life daily. This session will focus on the emergence of AI, potential cyber risks, and the implications AI may have on cyber and other Insurance. We will discuss how mutuals can get boards to think more seriously about AI and what Insurers and Insureds can do to be best prepared.

#### Richard Savage

Senior Director, Cyber Incident Management  
Tokio Marine HCC

10:45 AM – 11:30 AM

### 3. Innovation in Action: The Intersection of Technology, Risk Mitigation, and Insurance

The integration of internet of things technology is revolutionizing the insurance market by enabling the collection of real-time data and insights that significantly enhance risk mitigation strategies. The continued expansion of technology solutions and services are finding ways into the insurance market and are starting to significantly impact the future of insurance. With a data-driven approach, insurance carriers can empower insureds to proactively address potential claims before they arise. By leveraging data-driven insights garnered from emerging technology, insurance carriers can identify emerging risks and foster a more engaged customer relationship as policyholders receive personalized recommendations for predicting and preventing risks. This session will explore the intersection of technology and insurance and share successes and insights through the HSB lens.

#### Kasey Ketcham

Vice President, Strategic Growth Solutions  
HSB

10:45 AM – 11:30 AM

### 4. Covering All the Bases: A Comprehensive Analysis of Mutual Large Loss Development

*This session qualifies for 1 MID CE credit for certified Mutual Insurance Directors.*

Guy Carpenter has performed a comprehensive analysis of mutual large loss development, utilizing over 20,000 large historical losses from multiple lines of business, including commercial auto, general liability, workers' compensation, homeowners, personal auto, and commercial property. This session aims to summarize the study's results, illustrating how mutual loss development trends diverge from the overall industry and the resulting effects on reinsurance pricing. The discussion will also address the influence of social inflation on mutuals compared to the broader industry.

#### Ridge Muhly

Regional Mutual Segment Leader  
Guy Carpenter

#### Sarah Voit

Managing Director  
Guy Carpenter

#### Nicole Emmerling

Vice President, Actuarial  
Guy Carpenter





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## TUESDAY, SEPTEMBER 30, 2025 (CONTINUED)

11:30 AM – 1:00 PM

### **Attendee Lunch**

*Buffets Available In: Marina Courtyard, Grand Hall, and Seaview*

*Additional Seating In: Harbor Terrace and Seaport Terrace*

We're elevating lunchtime this year with a setup that's all about convenience, variety, and enjoying San Diego's beautiful surroundings. Choose from multiple meal locations - Marina Courtyard, Grand Hall, or Seaview, and then take your meal to one of several inviting seating areas, indoors or outdoors. Dine al fresco in the sunshine in Marina Courtyard, Seaport Terrace, or Harbor Terrace, or cool off inside in Grand Hall or Seaview. Prefer a working lunch on the go? To-go containers are available for your convenience. Wherever you choose, NAMIC staff will be there to help you find the perfect spot to enjoy your meal.

Lunch is available for registered attendees and guests.

11:30 AM – 1:00 PM

### **NAMIC PAC VIP Lunch**

*Optional Ticketed Event*

Join NAMIC PAC for a special luncheon featuring Scott Jennings, Republican strategist and CNN political contributor, and Van Jones, CNN host, entrepreneur, and bestselling author. Jennings brings years of experience advising candidates and serving in the George W. Bush administration, while Jones offers insights shaped by his work in the Obama administration, criminal justice reform, and clean energy policy. Together, they will deliver a dynamic discussion on today's political climate and the road ahead. Admission is \$250 in support of NAMIC PAC. Benjamin Franklin Society and 1752 Society members receive complimentary tickets. To RSVP or if you have any questions, please email PAC Director, Ingrid Gremillion at [igremillion@namic.org](mailto:igremillion@namic.org).

1:00 PM – 1:45 PM

### **Power Session: A Fireside Chat With Alex Castrounis: How AI is Driving the Next Era of Insurance**

Insurance is entering a new chapter where artificial intelligence is moving from experimental to essential. Rather than being a back-office tool, AI is now shaping how insurers engage with policyholders, evaluate risk, and operate with greater speed and precision. During this fireside chat, we'll dive into how mutual carriers can harness AI to personalize customer interactions, accelerate claims and underwriting, and anticipate needs before they surface. We'll explore both practical applications in use today and emerging innovations on the horizon, giving leaders a clear view of how to navigate — and lead — in an AI-powered future.

#### **Lindsey Klarkowski**

Policy Vice President, Data Science, AI & Cybersecurity  
NAMIC

#### **Alex Castrounis**

Founder of Why of AI, Nu Kellogg MBAi Professor, TEDx Speaker, Author, Former INDYCAR Engineer, Race Strategist, Data Scientist

1:45 PM – 2:00 PM

### **Networking Break**

1:45 PM – 4:00 PM

### **Optional Activity: Aboard the Midway**

Explore the docked aircraft carrier the USS Midway, now an exciting, interactive and educational experience that allows guests to take a deep dive into the history at the waterfront.

**1:45 p.m. Attendees Gather**

**2:00 p.m. Tour Departs on Foot**

**4:00 p.m. Tour Returns to Manchester Grand Hyatt**

2:00 PM – 2:45 PM

### **1. CEO Succession and the Role of the Board: Ensuring a Smooth Leadership Transition**

*This session qualifies for 1 MID CE credit for certified Mutual Insurance Directors.*

CEO succession is one of the most critical responsibilities of a board of directors. A well-planned transition can set an organization up for long-term success, while a poorly managed process can lead to instability and lost value. In this session, we will explore the essential role of the board in CEO succession planning, from identifying potential candidates to managing leadership transitions effectively. In a world characterized by volatility, uncertainty, complexity, and ambiguity, CEO succession is becoming an increasingly important issue, coupled with a high number of looming retirements in the short term. This session will provide attendees with the tools and framework needed to ensure a smooth transition process. This session is also specifically designed for board members, senior executives, governance professionals, and leadership development practitioners who are responsible for, or involved in, succession planning and corporate governance.

#### **Sandi Verrecchia**

CEO  
Satori Consulting Inc.



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## TUESDAY, SEPTEMBER 30, 2025 (CONTINUED)

2:00 PM – 2:45 PM

### 2. When the Smoke Clears: Why Clarity in Wildfire Risk Management Matters More than Ever

Wildfires are beyond a buzz word — they are a real-life risk that is growing daily. It's a fundamental challenge to underwriting, pricing, and portfolio management. But resilience isn't just about defensible space or fire-resistant materials; it's also about the financial systems that enable community recovery and continuity. This session will focus on Verisk's strategic approach to supporting the insurance ecosystem through data, intelligence, and modeling, leading to a future where wildfire risk is better understood, shared, managed, and mitigated. We'll unpack the tools, models, and strategies carriers need to provide actionable insights that support both financial solvency and community resilience.

#### **JulieAnna Anastassatos**

Vice President, Wildfire  
Verisk Analytics, Inc.

#### **David Bonanno**

Vice President  
Verisk Analytics, Inc.

2:00 PM – 2:45 PM

### 3. Preserving the Mutual Advantage: Adapting to the New Distribution Landscape

An insider's look at the evolution of the independent agency structure. This session will highlight current trends in agency structures and what mutual companies can do to remain strong partners with the "winners" in the agency space.

#### **Jane Koppenheffer**

Principal Consultant  
F S Koppenheffer Consulting, LLC

2:00 PM – 2:45 PM

### 4. Extractive AI – Real-Word Outcomes and Lessons

With advances in generative artificial intelligence capabilities since 2023, novel use cases have emerged in the insurance industry in extractive AI. This subset of GenAI enables insurers to address long-standing issues with semi and unstructured data to streamline operations, improve broker engagement, and improve rate and binding velocity. Hear from PwC practitioners on how carriers are realizing these benefits.

#### **Matthew Wolff**

Principal  
PwC

2:45 PM – 3:00 PM

### Networking Break

2:45 PM – 3:45 PM

### Afternoon Social and Exhibitor Prize Drawings

Join us during our final activity in the Exhibit Hall, an afternoon social. Attendees can enjoy snacks and learn who has won exhibitor prize drawings. Also, find out the winner of the Vacation Grand Prize drawing.

3:00 PM – 4:00 PM

### Communications + Marketing Workshop: Crisis Communications

*This Communications + Marketing Workshop session is available for Convention attendees without an additional registration.*

When crisis strikes, how an organization communicates the situation can make or break its reputation. Is your company ready?

This session will dive into real-world crisis response scenarios, analyzing what organizations did and did not do correctly and challenging attendees to consider what they would have done in the moment. Attendees will leave armed with a clear understanding of the different types of crises and the actional strategies and tools they need to build their own crisis communications plans.

#### **Rod Hughes**

President  
Kimball Hughes Public Relations

3:45 PM – 4:45 PM

### NAMIC PAC Silent Auction Closing Reception



SEPTEMBER 28 – OCTOBER 1, 2025

**NAMIC**  
130TH ANNUAL CONVENTION | **SAN DIEGO**

*The agenda is subject to change without notice. All times listed are in Pacific Daylight Time.*

## TUESDAY, SEPTEMBER 30, 2025 (CONTINUED)

4:00 PM – 4:10 PM

### Networking Break

4:10 PM – 5:00 PM

### Communications + Marketing Workshop: Say the Right Thing

*This Communications + Marketing Workshop session is available for Convention attendees without an additional registration.*

Picking the right megaphone matters, but you still have to say the right thing to the right people at the right time. Tim and Todd from MPP walk you through techniques, recipes, and live demos of making ad content that works - it doesn't start with Photoshop or Canva - complete with tips and tricks to help you whether you're bootstrapping or have a budget others only dream of.

4:45 PM – 7:00 PM

### Optional Activity: Old Town Trolley Tour

Enjoy a vintage trolley for a private tour of San Diego, from downtown to Coronado and everything in between.

**4:45 p.m. Attendees Load Trolley's**

**5:00 p.m. Trolley Tour Departs**

**7:00 p.m. Tour Returns to Manchester Grand Hyatt**

## WEDNESDAY, OCTOBER 1, 2025

7:15 AM – 9:00 AM

### Mutual Insurance Director Certification Roundtable Breakfast

*By Invitation Only*

Certified Mutual Insurance Directors are invited to participate in a roundtable discussion on current issues. The NAMIC MID certification demonstrates commitment to mutual values, ongoing education, and boardroom excellence. To become certified, individuals must enroll, attend MID curriculum courses in person, and pass the certification exam with a score of 70%.

7:15 AM – 9:00 AM

### Mutual Insurance Professional Certification Roundtable Breakfast

*By Invitation Only*

Certified Mutual Insurance Professionals are invited to participate in a roundtable discussion on current issues. The NAMIC MIP certification demonstrates commitment to mutuality, competency, and operational excellence in the industry. To become certified, individuals must enroll, complete the MIP self-study curriculum, attend a NAMIC in-person event, and pass the certification exam with a score of 70%.

7:15 AM – 9:00 AM

### Property Casualty Conference Senior Executives Roundtable Breakfast

*By Invitation Only*

Senior executives and future leaders from NAMIC Property Casualty Conference member companies are invited to join us for a roundtable discussion on issues impacting their businesses. Attendees will have the opportunity to suggest topics and lead discussions in small groups based on company size.

7:15 AM – 12:00 PM

### Registration and Event Information Desk

The NAMIC Event Information Desk is the central location for getting your questions answered and picking up pre-registered attendee packets.

7:15 AM – 4:00 PM

### Optional Workshop: Communications and Marketing Workshop

*Requires Advance Registration*

Extend your Convention experience and stay through the end to join us for the Communications and Marketing Workshop. Make plans to join us for this unique gathering of the mutual insurance industry's content creators, relationship builders, and storytellers. The workshop places high importance on the value of peer-led content and real-world examples and offers multiple opportunities to build and strengthen relationships with your peers in insurance marketing.

Already registered for Convention and want to add the workshop? Simply click the link in your registration confirmation email to edit your registration. If you would like to register your staff to attend only the Communications and Marketing Workshop, please visit the event website.



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## WEDNESDAY, OCTOBER 1, 2025 (CONTINUED)

9:30 AM – 11:00 AM

### Closing Keynote With Debra Searle

Debra Searle, British gold medal athlete, adventurer, crusader, and businesswoman, will take the stage to share her knowledge and expertise on how to tackle challenges head on, solve problems, embrace uncertainty, and perform under pressure.

#### Debra Searle

Solo Atlantic Rower, Trailblazing Adventurer & Entrepreneur  
Keynote Speaker

3:00 PM – 6:00 PM

### Into the Wild: NAMIC's Exclusive Closing Celebration at the San Diego Zoo – Free Time at the Zoo

Enjoy leisurely access to the zoo's renowned exhibits at your own pace. This portion is optional for participants but is the only time to visit the exhibits. Attending Closing Celebration at the San Diego Zoo requires an RSVP to secure your ticket. Please email us at [registrar@namic.org](mailto:registrar@namic.org) if you're unsure about your RSVP status.

5:00 PM – 6:00 PM

### NAMIC PAC Sparkle and Safari Reception

*Optional Ticketed Event*

Join NAMIC PAC at the San Diego Zoo for a glamorous evening of bubbles, mingling, and advocacy. Enjoy a sparkling reception before the Closing Celebration and enter for a chance to win a 14K gold diamond necklace, donated by Jewelers Mutual. Tickets are \$100 each, with every ticket doubling as an entry to win. To RSVP or if you have any questions, please email PAC Director, Ingrid Gremillion at [igremillion@namic.org](mailto:igremillion@namic.org).

6:00 PM – 9:00 PM

### Into the Wild: NAMIC's Exclusive Closing Celebration at the San Diego Zoo – Private Reception

Wrap up the convention in unforgettable style with an exclusive evening at the world-renowned San Diego Zoo. Mingle with fellow attendees in an exclusive setting, featuring gourmet food, beverages, and live music. Access to the zoo exhibits is not available during the reception.

Buses will run 2:30-9:00 p.m., providing flexible transportation for those wishing to participate in the full event or just attend the evening reception.

This all-inclusive experience covers zoo admission, round-trip transportation, and an evening of networking, celebration, and discovery.

**RSVP Required** – This exclusive event is included with your registration, but spaces are limited.