

**WEDNESDAY, MAY 8**

6:30 PM - 8:30 PM

**Dinner Activity**

Join members of NAMIC’s senior leadership team and fellow attendees for a networking dinner at nearby Volare Ristorante Italiano. Attendees will meet in the lobby of the Loews Chicago Hotel at 6:15 p.m. to walk to the restaurant. You’re also welcome to walk to the restaurant on your own. The reservation is confirmed for 6:30 p.m. Dinner will be a great opportunity to enjoy some food and fellowship at a local Chicago-favorite restaurant.

**THURSDAY, MAY 9**

7:00 AM - 8:00 AM

**Attendee Breakfast**

7:00 AM - 3:00 PM

**Registration and Event Information Desk**

8:00 AM - 8:15 AM

**NAMIC Welcome**

8:15 AM - 9:15 AM

**Beyond Human Intelligence: Unleashing the Power of Generative AI in Insurance**

As artificial intelligence continues to advance, generative AI, large language models, and generative pre-trained transformer – or GPT – stand out as game changers. The power of these new technologies to analyze massive amounts of data and generate human-like responses has the potential to drastically transform insurers’ operations across the value chain. However, the regulatory and ethical considerations of these powerful technologies must be taken into account. This session will take a deep dive into this exciting topic, highlight current insurance use cases, and discuss its potential.

**Jaspaul Saini**  
Principal Analyst  
Celent

9:15 AM - 9:25 AM

**Networking Break**

9:25 AM - 10:25 AM

**General Session**

This session will review high level financial indicators for the P&C industry and discuss the impact on staffing and labor trends for information technology operations within P&C insurance companies.

**Jeff Rieder**  
Head of Strategy & Technology Group Benchmarking  
Aon

10:25 AM - 12:00 PM

**Roundtable Discussions**

12:00 PM - 1:00 PM

**Lunch**

1:00 PM - 3:30 PM

**Roundtable Discussions #2**